

CASE STUDY

Remington & Vernick Engineers | An IT Partnership Built on Integrity and Trust

Over years of working together, Remington & Vernick Engineers experienced situations where things didn't go as planned. What stood out most wasn't just how issues were resolved, but the honesty, accountability, and integrity shown along the way. That approach confirmed they had the right technology partner for long-term growth.

CLIENT: Remington & Vernick Engineers



INDUSTRY: Engineering consulting (civil, infrastructure & construction)

LOCATION: Cherry Hill, New Jersey, USA

SERVICES: Design, planning, PM & inspection for infrastructure, transportation, water/wastewater, land development and MEP systems

ABOUT REMINGTON & VERNICK ENGINEERS

Remington & Vernick Engineers (RVE) is a full-service engineering consulting firm providing design, planning, and construction management and inspection services throughout the Mid- and South Atlantic. Headquartered in Cherry Hill, New Jersey, RVE operates multiple offices across New Jersey, Pennsylvania, Maryland, Delaware, and North Carolina.

With a multidisciplinary team of engineers, planners, inspectors, and technical professionals, RVE relies on dependable systems to support collaboration, project delivery, and daily operations across locations.

THE CHALLENGE

In any long-term technology relationship, challenges are inevitable. Over the years, RVE encountered "uh-oh" moments, unexpected issues that required more than just a technical fix.

What mattered most was not perfection, but how those situations were handled. RVE needed a technology partner who would take responsibility, communicate openly, and focus on making things right, especially as the firm continued to grow.

THE RADIUS180 SOLUTION

Rather than deflecting or minimizing issues, the team approached challenges with honesty and accountability. When a mistake occurred, radius180:

- Took ownership of the issue
- Communicated openly about what happened
- Asked how they could make things right
- Focused on client satisfaction rather than excuses

This approach reinforced trust and demonstrated a commitment to partnership, not just service delivery.

THE RESULT

Through this partnership, Remington & Vernick Engineers gained:

- A technology partner they can trust over the long term
- Confidence that issues will be handled with honesty and accountability
- Support that prioritizes client satisfaction, even in difficult situations
- A foundation for growth backed by dependable IT support

For RVE, the relationship proved that integrity and transparency matter just as much as technical expertise.

WHAT REMINGTON & VERNICK ENGINEERS SAYS ABOUT WORKING WITH RADIUS180

"We've had many uh-oh moments over the years that they have helped solve. The one that stands out is how they resolved a mistake. The way they handled it showed how much integrity they had and how honest they were. They asked how can we satisfy you...we knew from that example that this is the company we wanted to work with as we grew."

— Remington & Vernick Engineers